

The Go to Girls of SC, LLC

Pet & Farm Sitting Services

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General Policies

Visits for Instructions

The initial "meet & greet" visit is free of charge. Subsequent visits for changes within a year may be charged at our regular rates.

Feeding & Medication Instructions

We require clear, up-to-date, legible, on-site instructions for care and feeding of animals. We take notes at our initial visit, email them to you for your approval, and update prior to new visits. However, we require detailed, current instructions on site.

Medications and supplements must be clearly labeled and include detailed, written instructions or we will not administer them. This is to ensure animals receive proper medication. We are not liable for adverse reactions to any injections or medications given under the instruction of a veterinarian or the owner.

Crated Animals

We will not provide care for pets left in crates without water unless vet ordered. If you are crate training a puppy, more visits may be required to ensure the puppy has adequate opportunity to drink water.

Shared Care

We cannot provide care for animals who are also being cared for by someone else during the same time frame if the owner is away. This is a liability issue and is not acceptable to our insurance company. Exceptions may be made for family members, regular barn staff, etc. However, the circumstances must be discussed with us at the time you book services. We reserve the right to refuse to share care if we feel the situation is not acceptable.

Vaccines

We will only care for animals that are current on their vaccines. This is for the protection of your animals, those of our other clients and our own animals. We may make exceptions if a veterinarian has recommended an animal not be vaccinated.

Veterinary/Emergency Care

For horse owners, we require that you be a current client of a practice that provides emergency care. If you are unsure if you are current client or if your vet provides emergency care, please check with them prior to your service dates. In the case of colic, we will not administer medication without the approval of a vet.

Some vets have reduced hours and are not seeing emergencies. You must have a back-up vet or state your preference of emergency care facilities.

While we hope to never have to enlist the services of a vet while you are away, we want to ensure your animal receives fast treatment if needed. If an emergency occurs, we will arrange our schedules so that one of us can be with your animal throughout the emergency or until you return home to take over. Regular hourly rates apply.

Ill or Injured Animals

Please notify us at service booking or prior to your departure of any ill or injured animals. It is unacceptable to fail to inform us of sick or injured animals prior to your departure. We will discuss the situation with you and determine if we can provide adequate care for the animal. If the illness is contagious, we must consider the risk to other client animals as well as our own. We will provide care for your animal if at all workable and will always try to work with you in emergency situations. We reserve the right to refuse care for an ill or injured animal if we feel we can not provide an acceptable level of care for the animal.

Hospice and Dying Animals

In most cases, we will not provide care for animals in the last days of their life. It is traumatic for the animal and for us as caregivers. We understand emergencies arise which might require leaving animals in the last stages of life at home and will do our best to work with you in those situations. It is unacceptable to leave without telling us about any dying or hospice animals prior to your departure. We reserve the right to refuse care if we feel we cannot provide an acceptable level of care for the animal.

Roosters & Aggressive Animals

If there is a "mean" rooster on your property, he must be contained. Feed and water containers must be accessible from outside the pen.

If you have other aggressive animals on the property, we will assess the situation and determine whether we can provide adequate care. We reserve the right to refuse care in situations we deem unsafe due to an aggressive animal.

Payment Is Due at the Time of Service

Payments is due at the time of service unless alternative arrangements are made at scheduling. You may leave a check or cash at our first scheduled visit or pay by Zelle prior to our first visit. We will notify you of the total when we confirm your dates (usually about a week in advance).

For regularly scheduled clients who are billed monthly, payment is due upon receipt of the invoice. We will email the invoice prior to our last visit for the billing period and you can leave money at that time.

Service will not be scheduled or provided if a previous invoice has not been paid. Payments outstanding after 10 days will incur a \$30 late fee.

Cancellations

Scheduled visits cancelled with less than 24 hours' notice will be billed at the regular rate. We often have a waiting list and can fill the cancelled slot with another client; or we may need to schedule our work/routes differently. If your departure/return time is uncertain and may affect scheduled visits, please discuss this with us in advance to avoid paying for cancelled visits. We try to be as flexible as possible and exceptions will be made for emergencies and extenuating circumstances.

Texting & Phone Calls

We are available via text or phone calls from 8:00 am to 6:00 pm daily for scheduling, routine communications, etc. We are up and feeding animals by 3:30-4:00 am most mornings so we go to bed early and we do like to have a little personal time. Please do not text us after 7:00 pm. If you have a true emergency after hours, do not hesitate to text or email us and we will respond as quickly as possible.

Pet Sitting General Information

Pets are people, too (or so we believe). We are experienced and caring professionals who will provide quality care for your furry family members. Pets are happier at home and you have the reassurance of knowing your pet is not being exposed to illness and unnecessary stress in a kennel environment.

Not every pet is the same. Some like to play in groups; others prefer one-on-one attention. Some like a scratch behind the ear; others prefer belly rubs - no problem. We understand and strive to meet your (and their) every need. It doesn't matter if they have fur, feathers, fins, or scales, we can customize any service to fit your request.

All services include a free 30-minute initial consultation to get to know you and your pets.

We happily email or text updates to you daily or after each visit, so you can have peace of mind knowing all is well while you are away. We also touch base after to your return to discuss how things went while you were away.

Mid Day Dog Walk / Turnout

Dogs are walked for 20 minutes in your neighborhood or turned out in your fenced yard.

Pet Sitting

Visits can be 30 minutes to one hour, customized to meet your needs.

- Fresh food and water
- Clean up accidents
- Exercise, play or cuddle the furry ones
- Administer medications
- Pet clean-ups / litter box maintenance
- Bring in mail/paper
- House check
- Water plants

Farm Care Services

Premium customized care for your horses and farm animals by experienced and dependable horse people.

We work with you to ensure you have peace of mind in knowing all is well back at the farm. We happily email or text updates to you daily or after each visit detailing what we observe on our visits to your farm.

We can hold your horse for the vet, farrier, chiropractor, massage therapist or other equine professional if you are unable to be there. We also hand graze, change bandages, etc. to help with injured or sick animals while you are away or at work.

All services include a free 30-minute initial consultation at your farm.